

# cistera

## Advancing public safety - on campus



ScheduleIT  
BroadcastIT  
SecureIT

## AlertIT ScheduleIT • BroadcastIT • SecureIT

AlertIT is a feature rich tool for alerting and scheduling within public facilities. Incoming information can be automatically filtered via keyword criteria generating programmed alerts. Alerts can also be deployed manually or on a schedule to an entire organization or selected zones.

### Key benefits:

- Configuration tailored to your organization
- User friendly interface for your team to update
- Intuitive cloud based message template manager
- Ad hoc bridging for inter-department coordination

**Cistera AlertIT provides a platform for immediate, automated, manual or scheduled broadcasts to defined zones on all devices including first responders**



Incoming emergencies and threats



Automated alerts



Manual alert deployment



Scheduled alerts



## Advancing public safety in hospitals



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#### BroadcastIT

Generate mass emergency messages, saving time and improving campus and public safety

Eliminate manual dialing and improve efficiency with automated redialing

One-button panic delivery, allowing identification of where the broadcast was initiated

Integration with [RecordIT](#) for automatic 911 recording

Ability to send a broadcast message that locks down a section or the entire facility in an emergency

Integrated overhead paging

Soft key configurations for one-button paging

One-button intercom capabilities

Flexible group administration

Intuitive, web-based template manager for creating messages

Forced code authorization for secure access

Send and receipt record logging

Configurable forced acknowledgment receipt

PSTN Panic capability ensures automated delivery of messages until all recipients have acknowledged receipt

PSTN Paging allows remote access for broadcasting pages

Optional zone controller hardware - allowing integration of IP Phones and IP Speakers with legacy paging systems

## Advancing public safety across the globe:



Government



Military



Schools



Airports



Hospitals

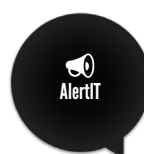


Events



Retail

The  
Cistera  
Suite





ScheduleIT  
BroadcastIT  
SecureIT

### AlertIT ScheduleIT • BroadcastIT • SecureIT

#### ScheduleIT

Schedule single or multiple notifications directly from your web browser

Airport baggage announcements, school bells, train scheduling announcements, shift changes, emergency reminders

Easily Integrate existing legacy overhead paging systems to allow for traditional bell ringing

Music over your existing PA or intercom system

Announcements for public events

Play any standard audio file (WAV or MP3)

Record messages for later playback

Configure zones creating groups that include both overhead speakers and IP Phones

Integrate legacy paging systems and IP phones

#### SecureIT

The Cistera Suite is based on Enterprise Linux LTS. A highly tolerant and secure implementation of the advanced server operating system. It includes a virtualization engine, high speed enterprise database, SIP media engine and Cistera administration components.

Secure user roles and permissions are tailored to your organization

Secure important information by account or group

Cleanse sensitive data including credit card information

Forced code authorization for Cistera ALertIT features

HIPAA, PCI and ATO compliant

Successfully securing client data globally for over 2 decades

Not only does The Cistera Suite enable us to coordinate and link radio traffic throughout the district, we have found in some cases we were able to use Cisco phones instead of adding expensive radios in stationary sites.

Garry Broeckling  
Chief Technology Officer  
The District of Squamish

71%

of clients say speech analytics improve agent performance and close rate